



# FACT SHEET

SUNRISE QUEEN RESORT HOTEL  
2024 SUMMER SEASON  
01 MAY 2024 - 15 NOVEMBER 2024



# GENERAL INFORMATION

Hotel Name:	Sunrise Queen Resort Hotel
Concept:	Ultra All Inclusive
Telephone:	+(90) 242 753 47 83
Website:	www.sunrisequeenresort.com
E-mail:	info@sunrisequeenresort.com
Address:	Side Mah. Suleyman Demirel Blv. No: 7 Manavgat / Antalya
Category:	5 Star Hotel
Season:	12 Months
General Manager:	Faik ACAR
Director of Sales & Marketing:	Nil GÜRGENÇ
Location:	Latitude - 36°48'34.29 "N Longitude 31°20'7.27 "S Located by the sea.
Year of Opening:	1997
Nearest Airport:	Antalya Airport 61 km, Gazipasa Airport 107 km
Nearest City:	Side 2.5 km
Transportation:	Public Transport / Car Rental / Airport Transfer (For an extra fee)
Description:	The 5-star resort hotel, built on an area of 65.000 m <sup>2</sup> , operates with an extensive range of services that can fulfill all wishes and demands. The hotel offers services for all ages. The hotel features a 230 metre private beach, A'la Carte restaurants & bars, Spa, tennis courts, water slides, activities and entertainment.



# WELCOMING OF GUESTS

During Check-in:	Champagne and homemade lemonade
Reception:	24-hour reception check-in service
Doormen & Bellboy:	24 hours available
Disabled Guest:	Priority in hotel services during the holiday, ramps in public areas available, disabled lift in certain pools available, special table reservation in the main restaurant and wheelchair service (extra charge).
Repeat Guest:	VIP welcome, fruit platter, wine and premium snacks in the room, 10% discount for 1 massage from the Spa Centre, 10% discount for the Pavilion service.
Honeymoon Couple:	VIP welcome, room decoration, 1 breakfast in the room, champagne, dessert and chocolate platter in the room, 10% discount for 1 massage from the Spa Centre.
Birthday:	Greeting card, Champagne and cake





## SUNRISE QUEEN RESORT HOTEL

Opening Year:	1997
Final Renovation:	2024
Category:	5* Hotel
Concept:	Ultra All Inclusive (UAI)
Telephone:	+(90) 242 753 47 83
Web Page:	<a href="http://www.sunrisequeenresort.com">www.sunrisequeenresort.com</a>
E-mail:	<a href="mailto:info@sunrisequeenresort.com">info@sunrisequeenresort.com</a>
Address:	Side Mah. Suleyman Demirel Blv. No: 7 Manavgat / Antalya
Season:	12 Months Open
Airport:	Antalya Airport 61 km
Location:	Side 2.5 km
Transportation:	Public Transport / Car Rental / Airport Transfer Services (For an extra fee)
Beach Length:	230 metres
Building Structure:	5 storey building
Elevator:	9 lifts
Internet:	Room and public areas (Free)
Disabled Guest:	Suitable
Pets:	Not Accepted



# ROOMS & FEATURES

<b>Total Number of Rooms:</b>	514 Rooms
<b>Total Bed Capacity:</b>	1014 Beds
<b>Room Types:</b>	6 Room Types
<b>Room Type:</b>	Standard Room Garden View
<b>Location:</b>	Main Building
<b>Number of Rooms:</b>	72
<b>Size:</b>	22-25 m2
<b>Description:</b>	The rooms have ceramic floors and feature either 2 single beds or 1 double bed, split air conditioning, a seating area, balcony, and a shower in the bathroom. Room service is available at an additional cost. The rooms offer garden views. (Accommodation Capacity: Maximum 3 people)
<b>Room Type:</b>	Standard Room Sea or Lateral Sea View
<b>Location:</b>	Main Building
<b>Number of Rooms:</b>	226
<b>Size:</b>	22-25 m2
<b>Description:</b>	The rooms have ceramic floors and feature either 2 single beds or 1 double bed, split air conditioning, a seating area, balcony, and a shower in the bathroom. Room service is available at an additional cost. The rooms offer sea or partial sea views. (Accommodation Type: Maximum 3 people)
<b>Room Type:</b>	Suite
<b>Location:</b>	Main Building
<b>Number of Rooms:</b>	18
<b>Size:</b>	47-56 m2
<b>Description:</b>	The suits consist of 1 bedroom and 1 living room. The rooms have ceramic floors and feature either 2 single beds or 1 double bed, split air conditioning, a seating area, balcony, sun loungers, shading, and a shower in the bathroom. Room service is available at an additional cost. The rooms offer garden and partial sea views. (Accommodation Type: Maximum 3 people)
<b>Room Type:</b>	Queen Suite Room
<b>Location:</b>	Main Building
<b>Number of Rooms:</b>	8
<b>Size:</b>	50 m2
<b>Description:</b>	The suites consist of 1 bedroom and 1 living room. The rooms have ceramic floors and feature either 2 single beds or 1 double bed, split air conditioning, a seating area, balcony, sun loungers, shading, and a shower in the bathroom. Room service is available at an additional cost. The rooms offer sea views. (Accommodation Type: Maximum 3 people)



**Room Type:** Deluxe Terrace Room

**Location:** Main Building

**Number of Rooms:** 53

**Size:** 30 m2

**Description:** The rooms have ceramic floors and feature either 2 single beds or 1 double bed, split air conditioning, a seating area, terrace, sun loungers, shading, and a shower in the bathroom. Room service is available at an additional cost. The rooms offer sea views. (Accommodation Type: Maximum 3 people)

**Room Type:** Family Room

**Location:** Family Block

**Number of Rooms:** 137

**Size:** 26 m2

**Description:** The rooms have an interconnecting door and consist of 2 separate rooms. The rooms have ceramic floors and feature 1 double bed in one room, 2 single beds in the other room, a seating area, and 1 bathroom. The rooms have split air conditioning and showers in the bathroom. Room service is available at an additional cost. The rooms offer garden views. (Accommodation Type: Maximum 4 people)

- TURNDOWN SERVICE IS AVAILABLE FOR AN ADDITIONAL FEE.
- ALL ROOMS HAVE: CARD LOCK SYSTEM, SATELLITE TV, MINI BAR, KETTLE, TEA & COFFEE SET, SAFE, DIRECT TELEPHONE, WIRELESS INTERNET CONNECTION, FIRE ALARM AND EXTINGUISHING SYSTEM, BALCONY, SLIPPERS, BATHROOM PHONE, AND HAIR DRYER. THE MINI BAR IN ALL ROOMS IS REFILLED ONCE DAILY, AND REQUESTS FOR ADDITIONAL MINI BAR ITEMS INCUR AN EXTRA CHARGE.
- FOR GUESTS AGED 0-2 YEARS OLD, WE OFFER FREE JAR BABY FOOD DELIVERY SERVICE TO THE ROOM.
- DAILY ROOM CLEANING IS PROVIDED, AND TOWELS AND BED LINEN ARE CHANGED EVERY 2 DAYS.







## SUNRISE QUEEN RESORT RESTAURANTS

RESTAURANT NAME	LOCATION	FLOOR	OUTDOOR	INDOOR	BUFFET	MENU	KIDS MENU
Panorama	Main Building	Lobby Floor	✓	✓	✓		✓
Italian A'la Carte (Free)	Beach	-5th Floor	✓	✓		✓	✓
Turkish A'la Carte	Beach	-5th Floor	✓			✓	✓
Greek A'la Carte	Beach	-5th Floor	✓			✓	✓
Food Court	Beach	-5th Floor	✓		✓		
Pita	Beach	-5th Floor	✓			✓	✓
Yummy	Family Block	Poolside	✓		✓		
L'Aspendos Patisserie	Main Building	Lobby Floor	✓	✓	✓		

• ITALIAN A'LA CARTE: COMPLIMENTARY FOR ONE-TIME FOR STAYS OF MINIMUM 7 NIGHTS OR MORE. A RESERVATION IS REQUIRED.



## SUNRISE QUEEN RESORT DINING HOURS

	OPENING HOURS	RESTAURANT NAME	RESERVATION	BUFFET / MENU
Room Service	24 Hours	--	-	Menu
Breakfast	07:00 – 10:00	Panorama	-	Buffet
Late Breakfast	10:00 – 11:00	Panorama	-	Buffet
Ice Cream	11:00 – 23:00	L'Aspendos Patisserie	-	Buffet
Coffee Lounge	11:00 – 23:00	Coffee Shop	-	Menu
Lunch	12:30 – 14:30	Panorama	-	Buffet
Lunch (Snack)	12:30 – 16:00	Food Court	-	Buffet
Lunch (Snack)	12:30 – 16:00	Pita	-	Buffet
Lunch (Snack)	12:30 – 18:00	Burger Corner	-	Buffet
Lunch (Snack)	12:30 – 16:00	Yummy	-	Buffet
Dinner	19:00 – 21:30	Panorama	-	Buffet
Dinner	19:00 – 22:00	Italian A'la Carte	✓	Menu
Dinner	19:00 – 22:00	Turkish A'la Carte	✓	Menu
Dinner	19:00 – 22:00	Greek A'la Carte	✓	Menu
Midnight Snack	23:00 – 02:00	Panorama	-	Buffet

- VEGAN AND DIETARY FOOD & BEVERAGE SERVICES AVAILABLE IN ALL MAIN RESTAURANTS.
- A DRESS CODE IS APPLICABLE TO ALL OUR RESTAURANTS.
- CHILDREN'S RESTAURANTS ARE AVAILABLE WITHIN PANORAMA AND SNACK RESTAURANTS.
- OUR CHILDREN'S RESTAURANTS OFFER FREE JAR BABY FOOD SERVICE.



## SUNRISE QUEEN RESORT BARS

BARS	LOCATION	OPENING HOURS	OUTDOOR	INDOOR	NON-ALCOHOLIC COLD BEVERAGES	NON-ALCOHOLIC HOT BEVERAGE	ALCOHOLIC COLD BEVERAGES
Lobby Bar	Lobby	24 Hours	✓	✓	✓	✓	✓
L'Aspendos Patisserie	Lobby Floor	11:00 – 23:00	✓	✓	✓	✓	
Tea House	Lobby Floor	09:00 – 24:00	✓	✓		✓	
Coffee Shop	Lobby Floor	11:00 – 23:00	✓	✓	✓	✓	
Relax Bar	Next to Relax Pool	10:00 – 18:00	✓		✓	✓	✓
Sunset Bar	-1st Floor Terrace	10:00 – 00:00	✓		✓	✓	✓
Disco Bar (Winter Season)	-1st Floor Disco	23:00 – 02:00	✓	✓	✓		✓
Amphi Bar	-3rd Floor	21:00 – 22:30	✓		✓	✓	✓
Pool Bar	-5th Floor Poolside	10:00 – 18:00	✓		✓	✓	✓
Snack Bar	-5th Floor Beachside	10:00 – 18:00	✓		✓	✓	✓
Frozen & Smoothie Bar	-5th Floor Beachside	10:00 – 18:00	✓		✓		✓
Girit Bar	-5th Floor Beachside	10:00 – 18:00	✓		✓	✓	✓
Yummy Snack Bar	In front of Family Block	10:00 – 18:00	✓	✓	✓	✓	✓
Beach Bar	Beach	10:00 – 18:00	✓	✓	✓	✓	✓

• OUR MINIBARS ARE EQUIPPED WITH FIZZY DRINKS, ICE TEA, SPARKLING WATER, WATER, AND BEER. MINIBARS IN ALL ROOMS ARE REFILLED ONCE A DAY, AND REQUESTS FOR A SECOND MINIBAR REFILL ARE SUBJECT TO AN ADDITIONAL CHARGE.

• IN COMPLIANCE WITH THE LAWS OF THE REPUBLIC OF TURKIYE, ALCOHOLIC BEVERAGES OR DRINKS ARE NOT SERVED TO GUESTS UNDER THE AGE OF 18.



## SUNRISE QUEEN RESORT BEVERAGE CONCEPT

Beverages	Lobby Bar	Tea House	Coffee Shop	Relax Bar	Sunset Bar	Disco Bar	Amphi Bar	Pool Bar	Snack Bar	Frozen & Smoothie Bar	Girit Bar	Yummy Sanck Bar	Service Bar	A-la Carte Restaurant
Whisky	✓			✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Brandy & Cognac	✓			✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Vodka	✓			✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Gin	✓			✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Tequila	✓			✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Rum	✓			✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Liqueur	✓			✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Vermouth	✓			✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Raki	✓			✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Beer	✓			✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Wine	✓			✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Champagne	✓			✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Soft Drinks	✓		✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
Frozen (Alcoholic, Non-Alcoholic)										✓				
Smoothie										✓				
Hot Non-Alcoholic Beverage	✓	✓	✓	✓	✓		✓	✓	✓		✓	✓	✓	✓
Natural Herbal Teas	✓	✓	✓											

• IN ACCORDANCE WITH THE LAWS OF THE REPUBLIC OF TURKIYE, ALCOHOLIC BEVERAGES OR DRINKS ARE NOT SERVED TO GUESTS WHO HAVE NOT REACHED THE AGE OF 18.



## SUNRISE QUEEN RESORT ENTERTAINMENT PROGRAM

Entertainment and Activities	Reservation	Cost	Usage
Daytime Animation Activities	-	Free	Every day
Themed Festivals	-	Free	Every 15 days
Workshops	✓	Free	Every 15 days
Amphitheatre Shows	-	Free	Every evening
Theme Parties	-	Free	Every day (Certain Hours)
Live Music	-	Free	Every day (Certain Hours)
Cinema Hall	-	Free	Every day
Tennis Court (Hard Floor)	✓	Free	Every day
Tennis Court (Red Clay)	✓	Extra Fee	Every day
Tennis Racket and Balls	✓	Deposit required	Every day
Squash	✓	Free	Every day
Mini Football (Grass Field)	✓	Free	Every day
Tennis Court and Mini Football Lighting	✓	Extra Fee	Every day
Beach Volleyball	-	Free	Every day
Table Tennis	-	Free	Every day
Archery	-	Free	Every day
Game Parlour	-	Extra Fee	Every day
Table Games	-	Free	Every day

Amphitheatre Capacity: 400 pax



# SUNRISE KIDS CLUB

	Reservation	Cost	Usage
Mini Club	-	Free	Every day (Certain Hours)
Sleeping room	-	Free	Every day (Certain Hours)
<b>04 - 08 Age</b>			
Indoor and outdoor playgrounds	-	Free	Every day (Certain Hours)
Entertainment and activities for children	-	Free	Every day (Certain Hours)
Mini Disco	-	Free	Every day (Certain Hours)
<b>08-12 Age</b>			
Midi Club	-	Free	Every day (Certain Hours)
<b>12 - 16 Age</b>			
Cinema Screenings	-	Free	Every day (Certain Hours)
Water Polo	-	Free	Every day (Certain Hours)
Darts	-	Free	Every day (Certain Hours)
Football	-	Free	Every day (Certain Hours)
Boccia	-	Free	Every day (Certain Hours)
Table Tennis	-	Free	Every day
Workshops	-	Free	Certain days

## KIDS CONCEPT

Children's special restaurant and children's buffet for lunch and dinner

Fun couver special for children in the restaurant

Special indoor ice cream service for children

Water Park

Children Pools (Outdoor)

Mini Club

Indoor and outdoor playgrounds

Trained staff at the Mini Club

Entertainment and activities for children

Room service heating of baby food soup

Paid Activities

## BABY CONCEPT

Baby cot

Baby care unit

Microwave oven in the main restaurant

Food warmer in the main restaurant

Sterilisation machine in the main restaurant

Mixer/blender in the main restaurant

High chair in the main restaurant

Glass jar of baby food in the main restaurant

Baby bib

Food bowl in the main restaurant

Room service to warm up baby food and soup



# SUNRISE QUEEN RESORT

## POOLS & AQUAPARK

There are a total of 9 pools:

- 3 outdoor and 2 indoor pools for adults, 1 outdoor and 1 indoor pool for children
- In the Aqua Park: 1 pool for adults and 1 pool for children

POOLS	Depth (cm)	Area (m2)
Relax Pool (+18)	150-80	200
Indoor Pool	180	113
Indoor Children Pool	45	20
Spa Pool (with Jacuzzi) (Extra Fee)	100	20
Main Pool	155-130-100-55	800
Family Pool	140	280
Family Kids Pool	35	30
Adult Slide Pool	120	90
Children Slide Pool	75	30

- Adult Aqua Park: 1 Rotating Slide, 1 Speed Slide, 1 Rainbow Slide.
- Children Aqua Park: 1 Rotating Slide, 1 Tube Slide
- Lifeguards are on duty at our beach and pools between 09:00 - 17:00.

## PAVILION SERVICE

### Pavilion Service Hours

09:00-18:00

### Pavilion Concept (Paid)

Local Beer	2 Pieces	Exotic Fruit Plate	At the entrance	Bed	2 Pieces
Imported Beer	2 Pieces	Coffee	09:00-10:00	Sunbed	2 Pieces
Ice Coffe	2 Pieces	Mint Lemonade	10:00-11:00	Umbrella	1 Piece
Energy Drink	2 Pieces	Cold Towel Service	11:00 - 12:00		
Coke	2 Pieces	Snack Food Service	12:00 - 14:00		
Diet Coke	2 Pieces	Glasses Wiping Service	14:00 - 15:00		
Fanta	2 Pieces	Paper Halva - Ice Cream	15:00 - 16:00		
Sprite	2 Pieces				
Fruit Juice	2 Pieces				
Ice Tea	2 Pieces				
Water 0.33 LT	4 Pieces				
Sparkling Water	2 Pieces				
Sparkling Wine 0.70	1 Piece				
Chips	1 Piece				
Chocolate	2 Pieces				



## SUNRISE SPA CENTRE

### SPA Centre:

Serving on an area of 600 square metres, the Spa Centre includes skin and body care treatments, massage rooms, sauna, Turkish Bath (Hammam), indoor pool, private jet shower in the pool, jacuzzi, relaxation area and fitness room.

Opening and Closing Hours: 08:00-19:00	Reservation	Cost	Usage
Spa and Wellness Treatments	✓	Paid	Every day
Massage Room (6 units)	✓	Paid	Every day
VIP Massage Room (2 units)	✓	Paid	Every day
Bali Houses	✓	Paid	Every day
Turkish Bath	-	Free	Every day
Sauna	-	Free	Every day
Steam Room	-	Free	Every day
Relaxation Areas	-	Free	Every day
Indoor Swimming Pool (Heated during the winter period)	-	Free	Every day
VIP Spa Pool (with jacuzzi)	✓	Paid	Every day
Fitness Centre	-	Free	Every day
Cosmetics, Beauty Treatments and Products	✓	Paid	Every day

## TREATMENT, CARE AND OTHER SERVICES

In addition to these services, our SPA centre offers hot massages with chocolate, honey, fruit aromas and olive oil, treatments with volcanic stones and shiatsu treatments.

**Fitness Centre:** Open between 08:00 - 19:00.



## SUNRISE QUEEN RESORT MEETING ROOMS

HALL	SIZE	COCKTAIL	GALA	CLASSROOM	THEATRE	U-SHAPE
Helios	26m x 26 m x 5.25 m	600	450	350	600	
Apollo	29 m x 15 m	240		160	240	

### Technical Equipment:

Projection, microphone - sound system, flip chart, poster board, screen, barcoveision, lectern, podium, dance floor, large foyer and lobby.

# SUNRISE QUEEN SPORTS FACILITIES



## TENNIS COURTS

COURT NUMBER	FEATURES	SIZE
1. COURT(Paid)	RED CLAY	23,77 m x 10,97 m
2. COURT(Paid)	RED CLAY	23,77 m x 10,97 m
3. COURT(Paid)	RED CLAY	23,77 m x 10,97 m
4. COURT (Paid)	RED CLAY	23,77 m x 10,97 m
5. COURT	HARDCOURT	23,77 m x 10,97 m
6.COURT	HARDCOURT	23,77 m x 10,97 m
7.COURT	HARDCOURT	23,77 m x 10,97 m
8. COURT	HARDCOURT	23,77 m x 10,97 m

## STREETBALL COURT



FIELD NUMBER	FEATURES
1. Field	Hoop Height 3,05 m



## BEACH VOLLEYBALL COURT

FIELD NUMBER	SIZE	FEATURES
1. Field	10 x 20 m	Sand Pitch



## SQUASH

FIELD NUMBER	SIZE	FEATURES
1	10m x 6m x 7m	Parquet Flooring



# SUNRISE QUEEN ACCREDITATION & CERTIFICATES

## Certificates

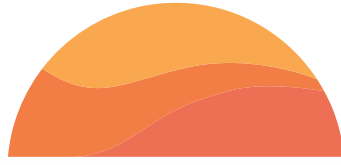
Sustainable Tourism Certificate  
ISO 9001:2015 Quality Management System  
ISO 22000:2015 Food Safety Management System  
ISO 10002:2015 Guest Satisfaction Management System  
ISO 14001:2015 Environmental Management System  
ISO 45001:2015 Occupational Health and Safety Management System  
ISO 50001:2015 Energy Efficiency Management System  
Safe Tourism Certificate  
Blue Flag  
Zero Waste  
Green Star

## Accreditation

Bureau Veritas  
Bureau Veritas  
Bureau Veritas  
Bureau Veritas  
Bureau Veritas  
Bureau Veritas  
Bureau Veritas  
Bureau Veritas  
TÜRÇEV | Turkish Environmental Education Foundation  
Provincial Directorate of Environment and Urbanisation  
Ministry of Culture and Tourism

## NOTES

- The check-in and check-out times in our hotels are in compliance with international standards, Check-Out time is 12:00 and Check-in time is 14:00.
- The operation and opening-closing times of the open-air outlets are subject to weather conditions. The hotel reserves the right to make changes in the opening-closing and operation schedules of the outlets depending on weather conditions.
- Dress code is applicable in all restaurants.
- In accordance with the law numbered 4207 published in the Official Journal of the Republic of Turkey, cigars, cigarettes and other tobacco products are not permitted to be smoked in the indoor areas of the facility. Anyone who violates this law will be subject to administrative penalties and other administrative sanctions.
- Bottled alcoholic beverages are not served in our restaurants and bars, drinks are served in glasses.
- All drinks served to our guests in our hotel are original and are supplied from reliable certified suppliers.
- Our guests are obliged to carry their wristbands in accordance with our service standards.
- Pets are not accepted.
- This concept is valid for the 2024 summer season and will be effective between 01 May 2024 - 15 November 2024.



# SUNRISE

— QUEEN —

